

# Modern Cloud & CX Platform

Modern cloud management with DevOps-based cloud automation platform



**CloudVantage**, Protera's centralized cloud enablement platform, leverages automation and AI to provide meaningful, real-time insights across private cloud, AWS, Azure, and GCP. CloudVantage delivers a clean, user-friendly interface that simplifies managing modern SAP workloads in the cloud.

## FinOps

Real-time tracking of cloud spend, by system, with an intuitive UI—allowing continual optimization and cost control.

## Support Requests

Simplified support catalog, customized for your needs, to submit cases and requests with one click.

## Activity Stream

Quick view of aggregated ticket information, device updates, approvals, and notifications.

## Ticket Summary

Coalesced view of incidents, cases, and requests with priority rankings, daily counts, and urgency.

## Event Management

Consolidates incidents, alerts, maintenance windows, and anomalies into a single dashboard view.



## CMDB Visualization

Inclusive access to health of managed assets, from virtual machines to applications and network devices.

## Patch Management

Detailed data about patch status across your systems with overall compliance and time stamps.

## SecOps

Full visibility into security management and monitoring including automated alerts, security events & vulnerability reports.



AI-powered discovery module with custom scanning tools—targeted data gathering for a holistic view of your SAP ecosystem.



Automation and orchestration within CloudVantage for mapping, sequencing, and wave planning for a disruptive, near zero downtime migration.



Agentless, single pane of glass for SAP systems across platforms. Provides visibility and actionable alerting on essential business processes.



**SAP Certified**  
in SAP BTP operations  
and works with RISE with SAP

CloudVantage integrates 25+ of the industry's leading toolsets

### Security



### Monitoring & Governance



### Automation



### Service Management



### Data Protection



# Meet Astro

## Your AI-Powered Virtual Assistant



**Astro**, CloudVantage's virtual assistant, utilizes artificial intelligence and natural language processing to respond to inquiries about your managed landscapes in real-time, with immediate responses to common queries without opening a service request.

### Global Search

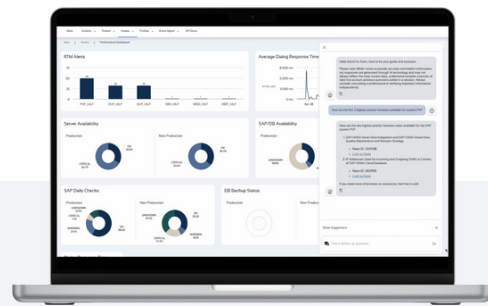
AI-browser summaries of search results & natural language prompts simplify the user experience.

### Ticket Summary

*You need a quick answer to the health status of system, process, or ticket*

Astro's AI backend summarizes results to your natural language query in real-time to deliver accurate, curated search results.

**Eliminate the need to parse through multiple entries to locate the data you need.**



### Early Watch Alert Reports

*You want to synthesize targeted information from your Early Watch report*

Astro ingests your EWA content and allows you to use natural language queries to quickly access meaningful details.

**Save days (or weeks) of EWA analysis time and focus on the inputs that matter.**

### SAP HotNews

*You're concerned about the impact of a P1 SAP Note on your specific SAP systems*

Ask Astro about the significance of an SAP HotNews Note on a specific system and receive an immediate impact summary.

**Rapidly access impact information for critical security notes.**

### FinOps

*You need to do a quick mid-month check on your BTP & cloud consumption spend*

Ask Astro for cloud spend metrics across your landscape or for specific systems to quickly review spend data without running reports.

**Achieve full control over your cloud spend and quickly manage anomalies.**

CloudVantage is a dynamic platform, continuously enhanced through a client feedback loop to deliver impactful features.

[Learn More](#)